



## Internet Personal Information Privacy Policy

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1-800-346-9084

### Introduction

Giant Communications, Inc. and its affiliates ("We", "Our" or "Us") are committed to the principles of privacy and security on the Internet. We want you to enjoy your experience using the Giant Communications Website ("The Site") with the confidence that comes from knowing the practices that We follow regarding the treatment of personal information We collect through The Site. That is why We have created this Online Privacy Policy ("Policy") to inform those who register with Us ("Registered Users") and those who visit ("Visitors") The Site (collectively, "Customers"), of the ways we collect, use, safeguard and disclose of information We obtain from them through The Site.

### This Policy informs you of:

- Information Collection and Use
- Information Management
- Information Retention
- Security
- Cookies
- Policy Modifications
- Contact Information

### Information Collection and Use

We collect Personally Identifiable Information ("PII") when you register for an online account and when you use features within the site. Upon registration, We collect your name, phone number, email address, zip code, gender, age group, site password, and a secret question and answer that you can use in the event you forget your password.

Generally, We use PII to manage The Site. More specifically, We use PII to communicate with our Customers, for abuse management, and to maintain financial, tax and legal records. We may make PII of Customers available to our employees, agents and contractors for our internal business purposes, as well as to Our outside auditors, attorneys and accountants, potential and actual purchasers of Our business. The frequency of any such information disclosure will vary in accordance with Our business needs. We may also use PII to contact you for reasons of doing business, or send you marketing or informational materials from Us or on behalf of our affiliates or partners.

We also collect Aggregate Information about Site usage from Our Customers. This information includes the Internet Protocol ("IP") addresses assigned to them, bandwidth utilization, and Internet resource requests (e.g. requests to view a web page). We assure our Customers' privacy because We do not link IP addresses to PII.

Aggregate Information is used for network management, maintenance, performance evaluation, security, and trend analysis, which aids Us in providing the best possible service to Our Customers. We may also transfer the Aggregate Information We collect in connection with the sale, merger, or transition of Our business to a third-party.

We will not sell, rent or distribute your personally identifiable information to any third party except when:

- You have been given an opportunity to "opt out" of sharing the information and have declined to exercise that right within the time period provided;
- We must share the information in order to provide a product or service that you have requested, provided that such third party will not have the right to use the personally identifiable information other than to fulfill such request; or
- We are required to respond to subpoena, court orders or other legal process requiring such disclosure.

## **Information Management**

You have the ability to edit your PII and preferences by accessing the "Profile" link on The Site's home page. Here you may opt-in or out of receiving unsolicited marketing material from Us. You also have the right to request deletion of your PII, subject to Our need to keep appropriate archives for business purposes. Such request can be made using the Contact Information provided below.

## **Information Retention**

We maintain PII in our regular business records as long as you are a Customer and possibly longer if necessary for our business purposes. Unless a court has asked Us for access to this information, We will destroy it once it is no longer necessary for Our business purposes.

## **Security**

We secure the PII we maintain about you on computer servers in an appropriately controlled, secure environment, protected from unauthorized access, use or disclosure, and have in place appropriate policy guidelines to safeguard this information. We also use encryption technology when collecting and storing sensitive information such as passwords and other sensitive PII. Though We strive to minimize our exposure to risks of system and network compromise, We cannot guarantee that Our security measures will prevent third-party "hackers" from illegally obtaining this information.

## **Cookies**

Cookies are small data files that may be stored on your computer's hard drive when you access a web site using your Internet browser. We use cookies to offer customized services to Our Visitors. These files do not collect PII about you. Rather, they operate by identifying your browser, saving information regarding your use of a Web site, and providing you with personalized services. For example, a cookie can be used to remember your password for logon procedures or to save your preferences for a personalized home page. The result is a more personalized and enjoyable experience.

Third party advertisements displayed on The Site may also contain cookies. We do not and cannot control these advertiser cookies; Customers should check the privacy policy of the advertiser to see whether and how it uses cookies. You can set your browser to disable cookies, but by doing so, you may not be able to enjoy the personalized features offered by The Site. If you would like more information about this practice and your choices for dealing with unwanted cookies, please visit the following web site:

[http://www.networkadvertising.org/optout\\_nonppii.asp](http://www.networkadvertising.org/optout_nonppii.asp)

## **Policy Modifications**

We may make changes to this Policy from time to time to take into account new or changing circumstances. If such changes alter how We gather, use or disclose your PII, We will post such changes on our site.

## **Contact Information**

For any questions regarding this Policy, please contact Us at one of the following:

E-mail: [clientservices@giantcomm.net](mailto:clientservices@giantcomm.net)

Phone: 1-800-346-9084

U.S. Mail: Giant Communications| P O Box 231 | Holton, KS 66436

## **Other References**

- This Policy should be read in conjunction with Our User Agreement and Terms of Use. We request that you read this Policy thoroughly, and contact us with any questions or comments you may have.
- The policy does not and cannot apply to practices of other companies whose sites may be linked to The Site, or to the practices of companies that may advertise on pages within and who utilize cookies in connection with such advertising. For access to the privacy policies of such linked sites please refer to information that can often be found on the home page of such websites.